

## **Customer Profile for Fixed Annuity Products**

Nationwide Life Insurance Company

Nationwide Life and Annuity Insurance Company

PO Box 182021, Columbus, OH 43218-2021

Phone: 800-848-6331 • Fax: 888-634-4472 • nationwide.com

Complete this questionnaire when you are recommending a Nationwide annuity contract to the customer. We will review the information provided to determine if the recommendation is suitable based on the information provided by the customer either on this form or as a separate document. The term "this annuity" refers to the annuity you have recommended for the customer.

Print clearly in A L L C A P I T A L S in black ink. Round cents to the nearest dollar.

С	wner	
1	Owner Type	Individual Entity (e.g., trust/corporation)
2	Owner Name	
3	Date of Birth	(MM DD YYYY) Leave blank if Owner type is Entity
4	Employment	a 🗌 Employed 🔲 Self-Employed 🔲 Retired 🔲 Not Employed
		If employed or self-employed are selected, complete questions b and c
		b Employer Name
		c Occupation
J	oint Owner (if an	(Y
5	Joint Owner Name	e
6	Date of Birth	(MM DD YYYY)
N	ationwide Produ	ct See product disclosures for details. For state-specific questions, please call us at 800-321-6064
7	Premium Amount	\$ 00.
8	Surrender	Period Length: years Year 1 Surrender Charge: %
9	Benefit Rider?	□ No Rider □ Enhanced Death Benefit □ Living Benefit Rider Fee(s): %
F	inancial Status	
10	Disposable	a Household Income Source(s) 🗸 all that apply
	Income	Owner's Current Wages Social Security
		Spouse/Partner's Wages Pension Plan Payments Regular Distributions from Investments
		Rental Income
		b Annual Household Income should equal sum of all sources above \$
		c Annual Living Expenses including all household expenses \$
		d Disposable Income <i>b minus c</i> \$ 0.00
		e Do you anticipate a significant change to your future disposable income during the surrender charge period? (e.g.: increase in out-of-pocket
		medical expenses, etc.?) If Yes, please explain in Financial Professional's Statement
11	Federal Tax Bracket	medical expenses, etc.?) If Yes, please explain in Financial Professional's Statement
	Bracket	

## 13 Liabilities

		<b>-</b>	ludes existing financial liabilitie debt balances, auto or student l	- ·	<b>-</b>
	Type of Liability		Current Balance	Monthly Payment	Term of Liability (circle either "years" or "months")
			\$.00	\$.00	YY/ MM
			\$.00	\$.00	YY/ MM
			\$.00	\$.00	YY/MM
			\$.00	\$.00	YY/MM
			\$.00	\$.00	ҮҮ/ММ
14	Total Net Worth	<ul> <li>b All other liquid ass e.g.: money marke without surrender</li> <li>c Total non-liquid as e.g.: life insurance, real estate, employ</li> <li>d Total debt excludir</li> </ul>	(after purchase of this annuity ets (after purchase of this ann t funds, securities that can be or penalties, qualified assets if sets excluding primary home annuities in surrender period, yer-based retirement plans (if u ng mortgage on primary home	auity) \$	.00.00.00
15	Number of appuil		plus b plus c, minus d	\$	.00
			d (including purchase of this a nold (including purchase of thi	-	annuities
	Do you reside in a				Yes No
18	Have you execute	ed an exchange in the p	past 60 months?		🗌 Yes 📘 No
19	Do you have a rev	verse mortgage?			🗌 Yes 📘 No
20	<i>If yes to 19:</i> Are y	ou using proceeds fron	n the reverse mortgage to fund	d this annuity?	🗌 Yes 📘 No
			<b>ns 10e, 17, 18, and 20,</b> please e on P4 or in additional pages.	xplain in the	
F	inancial Objectiv	ves/Considerations			
21	Objectives	<ul> <li>Immediate Inco</li> <li>Fee Reduction</li> <li>Lifetime Income</li> <li>Pass on to Beneficiaries</li> <li>Does the consume</li> </ul>	Non-Assignabilit	Principal Protectory Deal ptions te/ ential	
		Veterans' Aid and	Attendance Benefit?		

22	Accessing your	r a How long do you plan to keep this annuity?								
	money from this annuity	b When do you anticipate taking your first distribution from this annuity?	one	e						
		🗌 < 1 year 🔲 1-5 years 🔲 6-10 years 🔲 11+ years								
		c       How do you anticipate taking distributions from this annuity? ✓ all that and         □       Immediate Income       □       Income Rider       □       Required Minimum         □       Leave to Beneficiary       □       Lump Sum       □       Penalty-free or Sy         □       Life Expectancy/Stretch Payments	n Dis	strib			ıdra	awa	als	
23	Risk Tolerance for this Annuity	Conservative - Low Risk: Want to preserve minimal risk, even if that m account does not generate significant return				Anr	nuit	y		
	√ one	Moderate - Medium Risk: Willing to accept some risk for higher return that may mean losing some principal	, eve	n th	າວເ	ıgh	I			
		Aggressive - Large Risk: Willing to accept maximum risk to seek max	imur	n re	etui	rns				
Fu	Inding Source ar	nd Replacement								
24	What is the source	e of funds for this annuity? $\checkmark$ all that apply								
	🗌 Savings, Check				<, 4	-03	b)			
	Stocks, Bonds	and Mutual Funds <sup>b</sup> 🗌 Life Insurance <sup>b</sup> 🔲 Defined Benefit Plan <sup>a,b</sup> (e.g., pe	ensio	))						
	a Are any of the	olan(s) used to fund this annuity offered through your current employer?		[		Yes	5		No	
25	a registered reg advisor. If the re existing accourt Have any of these <b>If yes</b> , provide a se	purchase of the fixed annuity compared your existing portfolio to the fixed ar presentative of a broker dealer or an investment advisor representative of a reg ecommendation was made by an insurance-only Financial Professional, addition t documentation may be required to confirm the recommendation to purchase sources been held for less than 13 months? Fatement for each prior account (excluding checking and savings) the Financial Professional's Statement question P4.	giste onal i	ered info e fix	' in\ rm	/es atio an	tm on nui	eni ani ity.	-	
26	Replacement	Complete section 26 only if this purchase is funded through the replacement	of							
		an annuity or life insurance contract. If not, leave this section blank.								
		Please complete a copy of this section for each contract being replaced.								
		a Carrier								
		b Replaced Contract Issue Date		(№	1M	DD	) Y	ΥY	Y)	
		c Current Fixed Interest Rate for Annuity			Ι				%	
		d Minimum Guaranteed Fixed Interest Rate			Ι				%	
	Potential Penalty	e Mortality and Expense Charge							%	
		f Surrender Charge Period Remaining						ye	ars	
		g Surrender Charge (% and subsequent \$ amount)	\$						.00	
		h Additional Charges e.g.: Market Value Adjustment, Administrative Fee, Bonus Recapture	\$						.00	
	Riders	i Guaranteed Death Benefit?								
		j <b>If yes,</b> Death Benefit Rider Fee: % Benefit Amount: \$	Т	Π			Т		.00	
		k Living Benefit?				Ye	S		No	
<b>-</b> • •		I If yes, Living Benefit Rider Fee % Benefit Base: \$							.00	
FAI	-0582AO.1	Page 3 of 5				(	01/	20	21)	

G	uaranteed Incom	ne				
27	Are you purchasir	ng a Nationwide living benefit rider?		Yes		No
	If yes:	a Expected age income will begin using this rider				
		b Guaranteed annual income amount from Nationwide as illustrated \$				.00
		c Guaranteed annual income amount at age indicated from <b>all</b> replaced annuity contract's living benefit rider(s). <i>If not applicable, leave blank.</i>				.00
28	Are you purchasir	ng a Nationwide SPIA?		Yes		No
	If yes:	a Nationwide SPIA Guaranteed Income Amount \$				.00
		b Total guaranteed annuitization amount from <b>all</b> replaced contracts for\$ the same selected payment option and frequency as Nationwide SPIA				.00
	If amounts in 27c	or 28 b are from multiple replaced contracts, itemize in Financial Professional's State	ment	que	stio	n P4
Fi	nancial Professio	onal Statement				
inc	lude any specific l	e looking for fair and balanced advantages and disadvantages of the transaction. It i benefits, riders, or loss of income. Please clearly print 1-2 sentences for each answer ach additional pages. We cannot accept blanks, "N/A", or "none" as answers to que	. If ac	ditio	ona	I
P1	The primary reaso	on(s) for recommending the new annuity contract is (are):				
Ρ2		ce of fund cannot meet the applicant's objectives because: (include any benefits, ric e replacement. This is also required for Medicaid planning cases)	ders d	or ine	com	ne
P3	The advantages c	of continuing the existing source of funds without changes are:				
P4	If you answered "	yes" to Questions 10e, 17, 18, 19, 20, or 25 provide more detail:				
•						
		redgment and Signature If the owner is an entity, must be signed by a trustee or a	_		_	
		nuity with a 3% or greater guaranteed minimum interest rate. am foregoing a percentage guaranteed return in exchange for growth	-	Yes	ш	N/A
		ity contract being purchased. Although the potential may exist, there is				
		th equal to that offered by the current contract			_	
		uaranteed income amount for the contracts I'm replacing will be given up ontract I am purchasing		Yes		N/A
l ha	ave received and r	eviewed the applicable disclosures for this product				Yes
		penalty may apply if I need to access my funds. If I am purchasing an y contract, I may be permanently converting my premium into an income stream.		Yes		No
Ву	signing this form,	, I acknowledge the following:				

• My Financial Professional explained 1) the various product features and potential consequences of the annuity, 2) how compensation is paid for the sale of the annuity contract, and 3) any impact of replacing an existing product

- My Financial Professional provided me with a (1) product summary, (2) an Acknowledgment explaining (i) compensation, (ii) type of products the Financial Professional is licensed to sell and (iii) other carrier annuities that the Financial Professional has authorization to sell, and (3) a replacement Acknowledgment, if applicable
- I understand and accept that the annuity I am purchasing may include non-guaranteed elements such as changes in interest rates, monthly income, availability of options, account value, death benefits, fees, or premium limits
- Before purchasing the annuity, I provided the necessary information required by my Financial Professional to thoroughly assess my current financial situation which resulted in this product recommendation which I believe to be suitable and in my best interest according to my financial needs and objectives
- I confirm to the best of my knowledge that all the information provided is true and complete

X		
Owner Signature	Date	
X		
Joint Owner Signature (if applicable)	Date	
Financial Professional's Acknowledgment an	nd Signature	

Did you inform the customer of the potential consequences of the sales transaction (including	🔄 Yes 📘 No
any impact of replacing an existing product) and provide them with the basis of your	
recommendation including Nationwide's most recent product summary which discloses the product	
features that could have an impact on the customer's decision to purchase this product?	
If the new Nationwide annuity is a replacement, do you believe the Nationwide annuity would substantially benefit the consumer in comparison to the replaced product over the life of the product?	🗌 Yes 🔲 N/A
In your professional opinion based on the information the customer provided, do you believe the annuity product recommended is suitable and in the customer's best interest, as compared to other annuity or financial products that you are appropriately designated and licensed to offer and is based on your evaluation of relevant suitability information and reflects the care, skill,	Yes No

prudence, and diligence that a prudent person acting in a like capacity and familiar with such matters would use under similar prevailing circumstances?

## By signing this form, I acknowledge the following:

- To the best of my knowledge and belief, the information provided on this Customer Profile questionnaire (Customer Suitability Questionnaire) is true and complete, was obtained prior to the purchase of the annuity and a final, signed and dated copy was provided to the customer along with any additional product or regulatory disclosures
- I only considered the customer's interests when making the recommendation to purchase this annuity and the recommendation was not influenced by any compensation or incentives that I or anyone affiliated with me, would receive
- I will, upon Nationwide's request, provide to Nationwide accurate and complete information of the documentation used to support the basis of my recommendation and all required documentation and Acknowledgements provided to the customer

## Financial Professional Type:

- Insurance Only Financial Professional Attach non-solicitation form based on question 24, if needed
- Registered Representative 🔲 Investment Advisor Representative

If Registered Rep. or Investment Advisor Rep: CRD or IARD #:				
I have provided the applicable disclosures for this product to my client	🗌 Yes			
I have attached a recent statement for each of the account(s) used to fund this annuity				
If applicable, I have included the annuitization quote for each replaced contract with guaranteed annuitization	🗌 Yes			

	۷.	4	,	
	٠	,		
2	,	٩	6	
-			-	

Financial Professional Signature

Date